



# Farm Stand & Visitor Experience Associate

### JOB DESCRIPTION

As a Farm Stand & Visitor Experience Associate, you will play a key role in both retail operations and visitor engagement at our farm. This position blends customer service, inventory management, and guided farm tours to create an enriching experience for guests. The ideal candidate is highly organized, detail-oriented, and passionate about agriculture, with strong interpersonal skills and the ability to balance retail responsibilities with educational outreach.

Farm Stand Operations & Inventory Management:

- Greet and assist customers at the Kuilima Farm Stand store, providing information about available products.
- Assist with inventory management by tracking stock levels, monitoring product demand, and helping to create and coordinate orders as needed.
- Organize backstock, receive shipments, and ensure timely stocking of merchandise in coordination with the farm stand supervisor.
- Maintain a clean, organized, and visually appealing farm stand, ensuring proper product rotation and freshness.
- Operate the point-of-sale system accurately, processing transactions and generating sales reports.

Tour Assistance:

- May occasionally lead and assist with engaging farm tours, sharing insights on farm operations, local agriculture, and sustainability.
- Continuously learn and incorporate Hawai'i's cultural and agricultural history into storytelling.

#### **REQUIRED QUALIFICATIONS**

- Retail experience, preferably in food or farm-related sales.
- Knowledge of produce handling, food safety, or sustainable agriculture is a plus.
- Strong organizational skills, with experience in inventory tracking and stock coordination.
- Excellent communication skills and ability to engage with diverse audiences.
- Ability to lift up to 50 lbs and work in an outdoor environment.

#### PREFFERED QUALIFICATIONS

• Preference for candidates who are available to work on weekends.





## SCHEDULE

This position is full-time and requires the availability to work on weekends and other after-hour events as needed. Any overtime or schedule changes must be preapproved of and discussed with your manager.

## BENEFITS

We offer competitive compensation, including hourly pay and benefits, as well as opportunities for growth and advancement within our farm team. If you are passionate about farming, love working with people, and want to share the beauty of Hawaii's agriculture with visitors, we want to hear from you! Please submit your resume and cover letter to apply for this exciting opportunity.

Starting Pay: Minimum \$18.00/hour, based on education and experience.

Full Time Benefits:

- Health care with dental, drug, and vision
- 401(k) Plan
- Training and development opportunities

To apply, please submit a cover letter and resume to ponojobs@ponopacific.com, or mail to: Pono Pacific Land Management 55 Merchant Street, Suite 3100 Honolulu, HI 96813

\*This description is not designed to be a complete list of all duties and responsibilities required for this job

\*In accordance with Federal Law, Pono Pacific is prohibited from discriminating on the basis of race, color, national origin, sex, age, or disability